



MINUTES

Brewer Street Patient Participation Group Meeting Wednesday 29 September 2018 @ 02.15

Introduction - Please introduce yourself to the group

Attendees from practice - Mrs Jane Glancey Practice Manager, Mrs E Coombes Contract Manager, PPG Members - names in signing book at reception. Welcome to two new members.

Apologies received -, Members from PPG, Minutes - Meeting 24 January 2018 were approved.

Matters Arising

- **STPs - Sustainability & Transformation Plans** - Nothing to new to report - The Kent & Medway STP's website advises that; "the STP is a work in progress. It describes what we think needs to be done differently to bring about better health and wellbeing, better standards of care, and better use of staff and funds. We will only be able to decide on and implement any changes following a period of engagement and consultation with local communities in Kent and Medway".
Discussed - we are all waiting to hear how this transforms into patient care at ground level.
- **Mid Kent GP Alliance Update - Now West Kent Health Ltd - Federation Update.** Nothing to add at present.
- **Extended Hours Prototype** - As from 1 October 2018 - all practices should be offering some form of 8 am - 8 pm service - we are continuing to offer on a rota basis, every Wednesday, with Monday, Friday & Saturdays on a rota basis. Good take up of appointments. This is a pre-bookable service - not an urgent appointment service.
Discussed - We are continuing to offer the early extended hours from 7 am, but this initiative will come to an end at the end of March 2019 - we know that many of our patients will miss this early appointment service but we will continue to offer the 8 am - to 8 pm service (evenings on a rota basis). NHS England wishes practice to offer this service on Sundays & Bank Holidays & Maidstone Central Cluster have contracted the GP federation -

West Kent Health Ltd to offer this service based in two hubs - one locally & the other in Tonbridge area.

➤ **Stroke Services in Kent & Medway Consultation** - Update:

We are writing to let you know that following an evaluation workshop that took place on Thursday 13 September, the NHS in Kent and Medway has identified a preferred option for the configuration of urgent stroke services.

The preferred option is to have a hyper acute stroke unit, alongside an acute stroke unit, at Darent Valley Hospital in Dartford, Maidstone Hospital and William Harvey Hospital in Ashford. PPG Member advises three agreed are Dartford, Maidstone Hospital, William Harvey, but we all thought there would be issues for East Kent & Thanet.

A G E N D A

- ❖ **Local Care Hubs** - In August, West Kent CCG Governing Body reviewed the strategic case for local care hubs, including what the public have told us about them. They agreed to explore establishing three 'main hubs' in Maidstone, Tonbridge and Sevenoaks areas, and the possibility of two further 'mini-hubs' in the Weald of Kent and Aylesford areas, apparently agreed 2 hubs one in Tunbridge Wells, one in Maidstone & two possible mini-hubs - next phase - what services should we offer - ie health care, this could be a service for x-rays, blood taking, chiropody, rehabilitation after illness etc - lot's of ideas & there will be engagement with the public. Further information to follow.
- ❖ **Falls Service** - Falls service - Kent Community Healthcare Trust will provide this - there will be an urgent & routine element - working with South East Coast Ambulance Service SECAMB (they provide the NHS11 1 out of hours service) live around January 2019. Further information to follow.

Any Other Business

Check in for patients is a big asset to practice & we will show another local practice how ours works. The PPG were very helpful when the CQC visited & supported us.

Meeting finished 3.25 pm

NEXT MEETING Wednesday
16 January 2019 @ 1415