Privacy Notice Brewer Street Surgery

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1. Introduction

This Privacy Notice has been written in line with the EU General Data Protection Regulation (GDPR) 2016, Data Protection Act 2018 and guidance from the <u>Information Commissioner</u> (IC).

2. What is this Privacy Notice about?

Privacy Notice is the conditions which have to be met for any activity involving personal data or special categories of personal data to be lawful. Being transparent and providing accessible information to individuals about how an organisation will use their personal information is a key element of data protection legislations. The most common way to provide this information is in a Privacy Notice.

This Privacy Notice tells you about information we collect and hold about you, the legal bases for collecting and holding the information, what we do with it, how we keep it secure (confidential), who we might share it with and what your rights are in relation to your information.

3. Who we are

Brewer Street Surgery is a General Practice providing general medical services for the local population.

4. Types of information we use

We use the following types of information/data:

- Personal data or sensitive personal/special categories of personal data such as:
 - demographics name, address, date of birth, postcode, NHS number
 - racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data for the purpose of uniquely identifying a natural person, medical/health data, sexual life or sexual orientation data.
- Pseudonymised about individuals but with identifying details (such as name or NHS number) replaced with a unique code.
- Anonymised about individuals but with identifying details removed.
- Aggregated anonymised information grouped together so that it doesn't identify individuals.

5. What we use your personal data and special categories of personal data (known as or sensitive personal) for

We use and share information about you in a number of ways. These include:

Primary uses - information from your GP medical record which can be made available to other NHS and public sector organisations, including doctors, nurses and care professionals in order to help them make the best informed decision, and provide you with the best possible direct care delivery.

Secondary uses - information from your GP medical record involves extracting identifiable data and (usually) sharing that data with other NHS organisations, for the purpose of indirect care. Examples include using your information for <u>research</u>, auditing, and healthcare planning (population health management).

6. Our identity and contact details

Brewer Street Surgery
4 Brewer Street
Maidstone
ME14 1RU 01622 755401 brewer.street@nhs.net

7. Our Data Protection Officer

Helen Foreman

NHS Medway Clinical Commissioning Group, Unit A, Compass Centre North, Pembroke Road, Chatham Maritime, Kent, ME4 4YG

Tel: 03000 425100

Email: mccg.northkentgpdataprotection@nhs.net

8. Organisations we share your personal information with

We share information about you with other GPs, NHS acute or mental health Trusts, local authority, community health providers, pharmacists, commissioning organisations, medical research organisations and some specific non NHS organisations for the purposes of direct and indirect care delivery of care.

We are required under the law to provide you with the following information:

- How we process your personal data;
- the purpose of processing;
- recipient/categories of your personal data;
- the identity of our Data Protection Office;
- how long we retain personal information about you;
- the lawful bases for the sharing/processing and,
- your rights to view, request access copies of your personal information, or object to the processing.

Included below is a table of the organisations we share information about you with split into the following categories. In all cases, Controller and Data Protection Officer are as listed in section 6 and 7 above:

- a. Direct Medical Care and Administration...... Error! Bookmark not defined.
- b. <u>Other primary care services delivered for the purposes of direct care</u>..... **Error! Bookmark not defined.**
- c. Statutory Disclosures of Information...... Error! Bookmark not defined.
- d. <u>Processing for the Purposes of Commissioning, Planning, Research and Risk Stratification</u> **Error! Bookmark not defined.**
- e. <u>Data Sharing Databases</u> Error! Bookmark not defined.

f.	<u>Data Processors</u> Error! Bookmark not defined.

	a. Direct Medical Care and Administration						
Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10 Part 1 of Schedule 1 -	Your Rights				
NHS Trusts – Hospitals, Community or Mental Health Trusts.	Personal data concerning your GP medical record may be shared with NHS Trusts in order to enable their healthcare professionals make the best informed decision about your health needs, and provide you with the best possible care if you visit the hospital for routine care and referrals. Your personal information may also be processed for local administrative purposes such as: Waiting list management; local clinical audit; Performance against local targets; activity monitoring; production of datasets to submit for commissioning purposes and national collections.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:				

The source of the information shared in this way is your electronic GP record.

In accordance with DPA Part 1, Schedule 1 (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u>
<u>Management Codes of Practice for Health and</u>
<u>Social Care.</u>

In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Common Law of Duty of Confidentiality

compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

You have the right to:

Make pre-determined decisions about the type and extent of care you will receive in an emergency, these are known as "Advance

Directives";

- access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for

Emergency Services (Ambulance trusts, police, A&E departments, out of

hours services, 111)

There are circumstances when intervention is necessary in order to save or protect a patient's life or to prevent them from serious immediate harm, for example, during a collapse or diabetic coma or serious injury or accident. In many of these circumstances the patient may be unconscious or too ill to communicate.

Medical professionals have a duty of care to share data in emergencies to protect their patients or other persons. In these circumstances, your GP medical record will be shared with emergency healthcare services, the police or fire service in order to enable you

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

	receive the best treatment or service.	GDPR Article 9 (2) (h) - processing is	the purposes of the processing.
		necessary for medical or social care	
		treatment or, the management of health or	Right to object: You have the right to object to
	The source of the information shared in this	social care systems and services;	some or all of your personal information being
	way is your electronic GP record.	Article 9 (2) (C) – the processing is necessary	shared with the recipients. You also have the right
		to protect the vital interests of the data	to have an "Advance Directive" placed in your
	Data Retention Period	subject;	records and brought to the attention of relevant
		DPA Section 10 (1) (c) – processing is	healthcare workers or staff.
	All records held by the Practice will be kept for	necessary for health and social care	
	the duration specified in the Records	purposes;	We will notify you at the earliest opportunity
	Management Codes of Practice for Health and	purposes,	where we have shared your personal data in an
	Social Care.	In accordance with DPA Schedule 1, Part 1,	emergency situation.
		(2) health or social care purposes means the	
		purposes of preventive or occupational	If you wish to exercise any of your rights please
		medicine; medical diagnosis; the provision of	contact the Practice (data controller) or the DPO
		health care or treatment; the provision of	and your request will be carefully considered.
		social care, or the management of health	
		<u>care systems or services or social care</u>	Right to complain: If you are dissatisfied with the
		systems or services.	way Brewer Street Surgery process your data, you
			have the right to appeal/complain to the
		In accordance with DPA Schedule 1, Part 3,	Information Commissioner (IC). The IC can be
		(30) (b) the conditions for protecting	contacted at: Information Commissioner's Office
		individual's vital interests is met where the	Wycliffe House
		data subject is physically or legally incapable	Water Lane
		of giving consent.	Wilmslow
			Cheshire
			Cheshire
			Tel: 0303 123 1113 or 01625 545 745
			Email: https://ico.org.uk/global/contact-us/
iP Federations	GP Federations are groups of GPs (patient	The processing of personal data is permitted	You have the right to:
groups of GP	centered organisation), working collaboratively	under the following GDPR and DPA	To access, view or request copies of your
ractices working	and developing closer integration with other	conditions:	personal information;
cogether)	partners across health, social and third sector	GDPR Article 6(1) (e) - public interest or in	 request rectification of any inaccuracy in you
		GDPK AFTICIE 0(1) (e) - PUDIIC INTEREST OF IN	- request rectification of any maccuracy in you

partners to facilitate an enhanced delivery of health and care services.

Through various hubs in the community the GP Federation provide direct health and care services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across West Kent.

If you visit receive treatment/consultation on any of these services, personal data concerning your GP medical record may be shared with the GP Federation and their Multidisciplinary Team (MDT) in order to enable them make the best informed decision about your health/care needs, and provide you with the best possible care.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of Practice for Health and</u> Social Care. the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

<u>Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share);</u>

Common Law of Duty of Confidentiality

personal information;

- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Cheshire

Pharmacists - Medicines Optimisation	Medicines optimisation looks at the value which medicines deliver, making sure they are clinically-effective and cost-effective. It is about ensuring patients get the right choice of medicines, at the right time, and are engaged in the process by their clinical team. Medicines optimisation enables community pharmacies to request medication electronically from the Practice and view relevant information from your GP record in	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is
	order to provide you with the best medicines. The source of the information shared in this way is your electronic GP record.	permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care
	Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;
		In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

care systems or services or social care

systems or services.

Related Legislation:

		Common Law of Duty of Confidentiality	Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Local Authority – Social Services	Brewer Street Surgery works closely with Local Authorities to support and care for people of all ages to deliver the best possible social care. Personal data concerning your GP medical record may be shared with Local Authorities and Multidisciplinary Team (MDT) delivering social care in order to enable them make the best informed decision about your social care needs if required. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; GDPR Article 9(2) (b) – processing necessary in the field of employment, social security and social protection law; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

		social care, or the management of health care systems or services or social care systems or services. In accordance with DPA Part 1, Schedule 1, (1a) the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;	way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Care Homes	Personal data concerning your GP medical record may be shared with Care Homes and other Multidisciplinary Team (MDT) delivering care in order to enable their care professionals make the best informed decision about your care needs, and provide you with the best possible care if you visit a Care Home. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some

necessary for medical or social care

DPA Section 10 (1) (c) – processing is

necessary for health and social care

social care systems and services;

treatment or, the management of health or

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icle 21, tion to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal

	b. Other primary care s	purposes; In accordance with DPA Schedule 1, Part 1, (2) -health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.	obligation to which we are subject. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10 Part 1 of Schedule 1 -	Your Rights
Integrated Urgent Care Service (IUC) - covering Out of Hours	Integrated Urgent Care Service (IUC) is an urgent care service delivered across Dartford,	The processing of personal data is permitted under the following GDPR and DPA	You have the right to: • To access, view or request copies of your

and NHS 111 service

Gravesham, Swanley, Medway, Swale, East and West Kent for the provision of a functionally integrated 24/7 urgent care access, clinical advice and treatment service for patients. IUC incorporates NHS 111 and Out of Hours (OOH) services, which is often referred to as an IUC Clinical Assessment Service.

The purpose of IUC is to ensure that patients receive the best possible healthcare service in their community.

If you visit the urgent care centre or call NHS 111 for health related needs, personal data in your GP record will be shared with healthcare professionals in order to enable them make the best the best informed decision about your health needs.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u>
<u>Management Codes of Practice for Health and Social Care.</u>

conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;

In accordance with DPA Schedule 1, Part 1, (2) -health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislations:

Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share);

personal information;

- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - √ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane

Wilmslow

Cheshire

Continuing Health Care (CHC)

NHS Continuing Health Care (CHC) is free care outside of hospital that is arranged and funded by the NHS to support living with complex medical conditions and on-going healthcare needs which can be delivered in the patient's home, at their care home or in non-acute hospitals.

CHC is free, unlike support from social services for which a fee may be charged, depending on your income and savings. CHC is different from NHS Funded Nursing Care, which some people with less complex needs living in care homes receive.

If you require CHC needs personal data concerning your GP medical record will be shared with the care home or in non-acute hospitals looking after you.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u>
<u>Management Codes of Practice for Health and Social Care.</u>

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;

In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

		Related Legislations:	Wycliffe House
		Common Law of Duty of Confidentiality	Water Lane
		Common Law of Duty of Confidentiality;	Wilmslow
		Section 251B Health and Social Care (Safety	Cheshire
		and Quality Act) 2015 (Duty to Share);	ones.iii e
			Tel: 0303 123 1113 or 01625 545 745
			Email: https://ico.org.uk/global/contact-us/
National Diabetes	NHS England has commissioned a provider,		For full details on how Xyla would use your data
Prevention	Xyla Health and Wellbeing, to provide the		for the diabetes prevention programme, see their
Programme.	'Your local Healthier You: NHS Diabetes		privacy notice at: https://preventing-
	Prevention Programme' for patients at risk of		diabetes.co.uk/diabetes-prevention-privacy-
	type 2 diabetes. Once a patient is referred,		<pre>policy/ For general information on the national</pre>
	they will be contacted for a motivational		diabetes prevention programme, please visit the
	interview with the provider (Xyla) to help		NHS England website on this
	them enrol onto the course and to have an		
	opportunity to ask any questions they have at		
	this time, including if you don't want to enrol		
	in the programme. Xyla Health and Wellbeing		
	is part of the Acacium Group and sometimes,		
	if required and legally allowed, Xyla may		
	share some of your basic details such as your		
	name and contact details with providers who		
	have been identified as suitable to contact		
	you to provide support for you during this		
	programme. Any sharing of your data is done		
	as little as possible, under due diligence and in		
	compliance with applicable laws at:		
	https://preventing-diabetes.co.uk/		

	c. Statutory Disclosures of Information						
Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10 Part 1 of Schedule 1 -	Your Rights				
Safeguarding Concerns – to prevent an individual, or to prevent a serious crime	Some members of public are recognised as needing safeguarding protection, for example children and vulnerable adults. If an individual is identified as being at risk from harm, we have a duty to do what we can to protect that individual, and we are bound 'Safeguarding' laws to do so. Where there is a suspected or actual safeguarding issue we will share information that we hold about you with other relevant agencies such as local Ambulance trusts, the police, A&E departments, out of hours services, 111 or Social Services) The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following conditions: Article 9 (2) (c) - the processing is necessary to protect the vital interests of the data subject; Article 9(2) (b) - processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law;	This sharing is a legal and professional requirement and therefore there is no right to object. The Children Act 1989 requires local authorities to investigate where a child is the subject of an emergency protection order, is in police protection or where there is a reasonable cause to suspect that a child is suffering or is likely to suffer harm. The Act requires the local authority to safeguard and promote the welfare of children who are in need, within their geographical area and to request help from specified authorities including General Practices, NHS Trusts, Clinical Commissioning Groups (CCGs) and NHS England. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:				

		In accordance with DPA Schedule 1, Part 3, (30) (b) - the conditions for protecting individual's vital interests is met where the data subject is physically or legally incapable of giving consent. In accordance with DPA Schedule 1, Part 2 (18) (1a) - the conditions is met where the processing is necessary for protecting an individual from neglect or physical, mental or emotional harm, or protecting the physical, mental or emotional well-being of an individual Related Legislations: Section 47 of The Children Act 1989. Section 45 of the Care Act 2014	Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
The Care Quality Commission (CQC)	The Care Quality Commission (CQC) is a regulatory body established under the Health and Social Care Act. The CQC regulates health and social care services in England to ensure that safe health and care are provided. The law allows CQC to access identifiable patient data/medical records in our clinical system for the purposes of their assessment and investigation of significant safety incident. The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time.	The processing of personal data is permitted under the following conditions: Article 6(1) (c) - processing for legal obligation; DPA Section 8 (d) - Processing is necessary for the exercise of statutory functions. The processing of special categories of personal data concerning health is permitted under the following conditions: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

The source of the information shared in this and services way is your electronic GP record. DPA Section 10 (1) (c) - health and social care **Data Retention Period** purposes. All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and In accordance with DPA Schedule 1, Part 1 Social Care. (2) health or social care purposes means the purposes of preventive or occupational **Right to complain:** If you are dissatisfied with the medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care contacted at: systems or services. Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

Law Enforcement and **Regulatory Bodies**

In some circumstances the Practice may be legally required to share personal information with law enforcements and regulatory bodies (without the consent of the data subject) such as: the Police; Courts of Justice; HMRC and DVLA for the purposes of prevention or detection of crime; apprehension or prosecution of offenders; the assessment or collection of any tax or duty or, of any imposition of a similar nature.

The processing of personal data is permitted under the following conditions:

Article 6(1) (e) - public interest or in the exercise of official authority;

DPA Section 8 (d) - Processing is necessary for the exercise of statutory functions.

The processing of special categories of personal data concerning health is

compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be

This sharing is a legal and professional requirement and therefore there is no right to object. Personal data processed for these purposes are exempt for the first data protection principle (processed lawfully, fairly and in a transparent manner).

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

	GPs are obliged to notify the DVLA when fitness to drive requires notification but an individual cannot or will not notify the DVLA themselves, and if there is concern for road safety, which would be for both the individual and the wider public. The Practice will review each request based on its merits before deciding whether to release information to the 'relevant authorities'. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	permitted under the following conditions: Article 9 (2) (G) – the processing is necessary for reasons of substantial public interest In accordance with DPA Schedule 1, Part 2, (10) (1c) – the condition is met where the processing is necessary for the prevention or detection of an unlawful act	Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Medico-Legal	Medico-Legal - Where a medical professional is holding personal data for the purpose of providing medical reports in connection with legal action. The source of the information shared in this way is your electronic GP record.	The processing of personal data is permitted under the following conditions: GDPR Article 6(1) (c) - processing for legal obligation; The processing of special categories of personal data concerning health is permitted under the following conditions: GDPR Article 9 (2) (f) – the processing is necessary for the establishment, exercise or defence of legal claims; In accordance with DPA Schedule 1, Part 3, (33) - the conditions for processing for legal claims is met where it is in connection with, any legal proceedings including prospective	This sharing is a legal and professional requirement and therefore there is no right to object. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

General Medical Council (GMC)	General Medical Council (GMC) is a public body that maintains the official register of medical practitioners within the United Kingdom. Its primary responsibility is 'to protect, promote and maintain the health and	legal proceedings or; for the purpose of obtaining a legal advice or; establishing exercising or defending legal rights. The processing of personal data is permitted under the following conditions: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information;
	safety of the public' by controlling entry to the register, and suspending or removing members when necessary. Under the Medical Act 1983, the GMC has the power to request access to a patient's medical records for the purposes of an investigation into a doctor's fitness to practise. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and	the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services DPA Section 10 (1) (c) - processing is necessary for health and social care	 restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.
	Social Care.	purposes; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.	Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

The Health Service Ombudsman (HSO)	The Health Service Ombudsman (HSO) was set up by Parliament to provide an independent complaint handling service for complaints that have not been resolved by the NHS in England and UK government departments. The HSO has the power to request access to a patient's medical records for the purpose of an investigation. The source of the information shared in this way is your electronic GP record.	Related Legislation: The Medical Act 1983 The processing of personal data is permitted under the following paragraph: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in the exercise of official authority; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for	Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ You have the right to: • To access, view or request copies of your personal information; • request rectification of any inaccuracy in your personal information; • restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.
	up by Parliament to provide an independent complaint handling service for complaints that have not been resolved by the NHS in England and UK government departments. The HSO has the power to request access to a patient's medical records for the purpose of an investigation.	The processing of personal data is permitted under the following paragraph: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in the exercise of official authority; The processing of special categories of personal data concerning health is	 To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for

		Related Legislation:	Cheshire
		The Health Services Commissioners Act 1993,s12	Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
NHS Counter Fraud	Under the NHS Act 2006, investigations into fraud in the NHS may require access to confidential patient information. This means that we are compelled by the law to share your data. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following paragraph: Article 6(1) (c) - processing for legal obligation; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: S10 NHS Act 2006	Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
NHS Digital – Statutory Data Collection	NHS Digital is a national information and technology partner to the health and social care system. NHS Digital use digital technology to transform the NHS and social care. NHS Digital carries out National Data	The processing of personal data is permitted under the following condition: Article 6(1) (c) - processing for legal obligation;	You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information;

<u>collections/ extraction</u> from the GP record. These include:

National Diabetes Audit (NDA) - A national monitoring system, auditing the care of patients with diabetes. The data extracted for the purpose of NDA includes NHS Number, date of birth and postcode, as well as clinical parameters related to diabetes. NDA is a mandatory data extraction under section 259 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data

Individual GP Level Data (IGPLD) - A national monitoring system to enable NHS Digital to provide GPs with clinical information on the care provision for their patients. The data extracted includes the NHS number. IGPLD is a mandatory data extraction under 259 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data

FGM) - NHS Digital collects data on FGM within the NHS in England on behalf of the Department of Health (DH). Data collected is used to produce information that helps improve NHS and local authorities to improve on how they support women and girls who have had or, who are at risk of FGM.

FGM Enhanced Dataset is a mandatory data extraction under section 259 of the Health and

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

S259 of the Health and Social Care Act 2012

- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - where we no longer need the data for the purposes of the processing.

Right to object: You do not have the right to object as the sharing is a legal and professional requirement under the law.

Whilst there is no right to object when we are complying with a legal obligation, NHS Digital respects Type 1 objections (9Nu0 read codes) present in the GP record and no data will be extracted and uploaded if so.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

Social Care Act 2012, this means that we are compelled by law to share your data when required. The source of the information shared in this way is your electronic GP record. **Data Retention Period** All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care **NHS England** NHS England is responsible for securing, planning, designing and paying for Primary funded by Kent and Medway CCGs. This

The processing of personal data is permitted under the following conditions:

Article 6(1) (c) - processing for legal obligation;

DPA Section 8 (d) - processing is necessary for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following paragraph:

Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services.

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You do not have the right to object as the sharing is a legal and professional requirement under the law.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Care & Specialised NHS services not otherwise includes planned and emergency hospital care, mental health, rehabilitation, community and primary medical care (GP) services.

We may often share personal information with NHS England potentially for safeguarding concerns that need escalating beyond our borough.

Where required the Practice may also have to share staff personal information with NHS England for the purpose of allegations framework or performers list.

The source of the information that may be shared in this instance are in the staff record and patient's electronic GP record.

	All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	social care, or the management of health care systems or services or social care systems or services.	Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
National Cancer Diagnosis Audit (NCDA).	The National Cancer Diagnosis Audit (NCDA) looks at primary and secondary care data relating to patients diagnosed with cancer. It helps to understand pathways to cancer diagnosis, what works well and where improvements could be made. The audit looks specifically at clinical practice in order to understand: • interval length from patient presentation to diagnosis; • use of investigations prior to referral; • what the referral pathways for patients with cancer are and how they compare with those recorded by the cancer registry	The processing of personal data is permitted under the following conditions: Article 6(1) (c) - processing for legal obligation; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services. In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

medicine; medical diagnosis; the provision of and your request will be carefully considered. health care or treatment; the provision of social care, or the management of health **Right to complain:** If you are dissatisfied with the care systems or services or social care way Brewer Street Surgery process your data, you systems or services. have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ **Public Health** Public Health England is an executive agency of The processing of personal data is permitted You have the right to: the Department of Health and Social Care, and under the following paragraph: • To access, view or request copies of your a distinct organisation with operational personal information; Article 6(1) (c) - processing for legal autonomy. • request rectification of any inaccuracy in your obligation; personal information; The main purpose of the organisation is to The processing of special categories of • restrict the processing of your personal protect and improve the health and wellbeing personal data concerning health is of citizens. These include the management of information where: permitted under the following condition: ✓ accuracy of the data is contested. smoking, alcohol and obesity; management of GDPR Article 9(2) (i) – processing is necessary √ the processing is unlawful or, epidemics and infections such as flu, measles, for reasons of public interest in the area of ✓ where we no longer need the data for tuberculosis or outbreaks of food poisoning. public health, such as protecting against the purposes of the processing. The source of the information shared in this serious cross-border threats to health or way is your electronic GP record. ensuring high standards of quality and safety Right to object: You have a general right to raise of health care and of medicinal products or **Data Retention Period**

medical devices.

In accordance with DPA Schedule 1, Part 1

(3) (a) – the condition is met where the

All records held by the Practice will be kept for

Management Codes of Practice for Health and

the duration specified in the Records

Social Care.

an objection to your personal data being shared

If you wish to exercise any of your rights please

contact the Practice (data controller) or the DPO

and your request will be carefully considered.

with the recipient.

processing is necessary for reasons of public interest in the area of public health, and is carried out by or under the responsibility of a health professional, or by another person who in the circumstances owes a duty of confidentiality under an enactment or rule of law.

Related Legislations:

The Health Protection (Notification) Regulations 2010 (SI 2010/659);

The Health Protection (Local Authority Powers);

Regulations 2010 (SI 2010/657)

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

d. Processing for the Purposes of Commissioning, Planning, Research and Risk Stratification

Kent and Medway Clinical Commissioning Groups CCG (s)

Clinical Commissioning Group (CCGs) are responsible for securing, planning, designing and paying for your NHS services, including planned and emergency hospital care, mental health, rehabilitation, community and primary medical care (GP) services. This is known as 'Commissioning'.

In order to enable **Kent and Medway CCG(s)** carry out its statutory responsibilities effectively, efficiently and safely, we may share personal data about you with the CCG for the following purposes:

• Individual Funding Requests;

The processing of **personal data is** permitted under the following condition:

Article 6(1) (e) - public interest or in the exercise of official authority.

The processing of special categories of personal data concerning health is permitted under the following paragraph:

Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared with the recipient.

	 Continuing Health Care; Appeals, queries or compliments; safeguarding concerns; Commissioning purposes such as payment for target achievement known as Quality and Outcomes Framework (QOF); and where the Practice is participating in agreed national or local enhanced services. The source of the information shared in this way is your electronic GP record. Data retention period: All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. 		If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
"Risk Stratification" (Population Health Management and Case Finding) Recipient Optum Health Care Consultants	Brewer Street Surgery performs computerised searches of some or all of our records to identify individuals who may be at increased risk of certain conditions or diagnoses i.e. Diabetes, heart disease, risk of falling). Your records may be amongst those searched. This is often called "risk stratification" or "case finding". These searches are sometimes carried out by Data Processors who link our records to other records that they access, such as hospital attendance records. The results of these	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

Eclipse Health Diagnostics Ltd Apollo Medical Systems	searches and assessment may then be shared with other healthcare workers, such as specialist, therapists, technicians etc. The information that is shared is to enable the other healthcare workers to provide the most appropriate advice, investigations, treatments, therapies and or care. Risk stratification can be grouped into two purposes namely: Direct Care — 'Case Finding' where carried out by a health professional (e.g. GPs and Provider) involved in an individual's care or by a data processor acting under contract with such a provider, it is treated as direct care. Indirect Care - understand the local population needs and plan for future requirement. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: Section 251 NHS Act 2006	Right to object: You have a general right to raise an objection to your personal data being shared with the recipient for the purpose of Indirect Care. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Research Partners	Brewer Street Surgery participates in projects and will only agree to do so if there is an agreed clearly defined reason for the research that is likely to benefit healthcare and patients. Such proposals will normally have a consent process, ethics committee approval, and will be in line with the principles of Article 89(1) of GDPR .	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested,

Research organisations do not usually approach patients directly but will ask us to make contact with suitable patients to seek their consent. Occasionally research can be authorised under law without the need to obtain consent. This is known as the Section 251 arrangement.

We may also use your medical records to carry out research within the practice.
We share information with the following medical research organisations with your explicit consent or when the law allows:
Clinical Practice Research Datalink.
https://www.cprd.com/

The source of the information shared in this way is your electronic GP record.

You have the right to object to the sharing of your personal health data concerning your GP medical for research purposes.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of Practice for Health and</u> <u>Social Care.</u> The processing of special categories of personal data is permitted under the following GDPR and DPA conditions:

Article 9 (2) (i) - for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member State law

In accordance with DPA Schedule 1, Part 1, (4) - The condition for the processing is met where it is necessary for archiving purposes, scientific or historical research purposes or statistical purposes; carried out in accordance with Article 89(1) of the GDPR and DPA Section 19, and the processing is in the public interest.

- √ the processing is unlawful or,
- where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared with the recipient.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

Employment Processing

The Practice ensures the protection of the rights and freedoms in respect of the processing of its employees' personal data, in particular for the purposes of the recruitment, obligations performance contract of employment, rights and benefits management

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

Employees have the right to:

- To access, view or request copies of their personal information held by the Practice;
- request rectification of any inaccuracy to their personal information;

planning, health and safety, equality and diversity in the workplace, health and safety at work.

The Practice ensures that personal data it collects from employees are used only for employment related purposes or where there is a statutory obligation to share the personal information with to regulatory bodies (e.g. courts, police or NHS England).

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of Practice for Health and</u> Social Care. <u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data is permitted under the following conditions:

(2) (b): processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject;

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection:

- restrict the processing of their personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: Employees have a general right to raise an objection to the sharing personal data.

If an employee wishes to exercise his/her rights they can contact the Practice (data controller) or the DPO and their request will be carefully considered.

Right to complain: If an employee is dissatisfied with the way Brewer Street Surgery process his/her personal data, they have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Tel: 0303 123 1113 or 01625 545 745

Cheshire

Email: https://ico.org.uk/global/contact-us/

e. Data Sharing Databases				
System/database Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention period	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10Part 1 of Schedule 1 -	Your Rights	
The Kent and Medway Care Record	The Kent and Medway Care Record (KMCR) is a single, shared care record for each patient who is cared for by the NHS or social services in Kent and Medway. Relevant information from the record will be able to be seen by all the health and care professionals who need to see it, and patients will be able to access their own records as well. The shared care record includes information about patients/servicer users recorded by acute hospitals, mental health, community health, social care and GP Practices. Healthcare professionals across Kent and Medway are able to access can access subsets of their patients/service users' medical or social records from a single system in order to provide the best possible care. The source of the information shared in this way is your electronic GP record for the	The processing of personal data is permitted under the following GDPR and DPA conditions: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:	

purposes of direct patient care.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

Electronic patient records must not be destroyed or deleted for the foreseeable future."

Vision 360 System -Local Record Sharing - Integrated Care: <u>Vision 360</u> Practice Access provides secure, remote access to a patient's clinical data including medical history, therapy and test results. It allows Vision and Emis Web Practices you to share, view, record and edit patient consultation details between the two systems irrespective of technological and organisation boundaries.

The Vision 360 is used to provide Direct Patient Care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across West Kent

The information is accessed in real time and

necessary for health and social care purposes;

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality

under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared with the recipients.

on-demand, meaning that data from your GP DPA Section 10 (1) (c) – processing is If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO record is neither extracted, nor uploaded, nor necessary for health and social care sent anywhere in real time and on-demand, and your request will be carefully considered. purposes: meaning that data from your GP record. In accordance with DPA Schedule 1, Part 1, **Right to complain:** If you are dissatisfied with the (2) - health or social care purposes means way Brewer Street Surgery process your data, you the purposes of preventive or occupational have the right to appeal/complain to the medicine; medical diagnosis; the provision of Information Commissioner (IC). The IC can be health care or treatment; the provision of contacted at: social care, or the management of health Information Commissioner's Office care systems or services or social care Wycliffe House systems or services. Water Lane Wilmslow **Related Legislation:** Cheshire Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ Common Law of Duty of Confidentiality Healthcare Gateway The processing of personal data is permitted You have the right to: Healthcare Gateway is the system supplier of Medical Interoperability Gateway (MIG) that under the following GDPR and DPA • To access, view or request copies of your can save hours of clinician time each day by conditions: personal information; providing healthcare professionals with instant • request rectification of any inaccuracy in your GDPR Article 6(1) (e) - public interest or in access to real-time information about a the exercise of official authority: personal information; patient. • restrict the processing of your personal DPA Section 8 (d) - processing is necessary information where: The MIG is a secure middleware technology for the exercise of statutory functions; ✓ accuracy of the data is contested, which enables the two-way exchange of ✓ the processing is unlawful or, patient information between local healthcare The processing of special categories of ✓ where we no longer need the data for settings. This helps the clinicians to make personal data concerning health is the purposes of the processing.

permitted under the following GDPR and

GDPR Article 9 (2) (h) - processing is

necessary for medical or social care

Right to object: You have a general right to raise

an objection to your personal data being shared

with the recipients.

DPA conditions:

informed treatment decisions faster and

and duplicated tests.

improve the efficiency of care by preventing

unnecessary hospital admissions/appointments

treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Common Law of Duty of Confidentiality

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

National NHS Digital Services "Spine" including:

- <u>Patient</u> <u>Demographics</u> <u>Service</u>
- e-Referral Service
- <u>Electronic</u> <u>Prescription</u> Service
- GP2GP
- <u>Summary Care</u> <u>Record</u>

<u>Spine</u> supports the IT infrastructure for health and social care in England, joining together over 23,000 healthcare IT systems in 20,500 organisations.

It hosts 5 key services to support the delivery of your care. They enable healthcare professionals, authorised with an NHS smartcard, to view relevant information about you as follows

Patient Demographics Service – The Personal Demographics Service (PDS) is the national electronic database of NHS patient details such as name, address, date of birth and NHS

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care

You have the right to:

Cheshire

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object or opt-out: You have the right to raise an objection or opt-out of out of having an SCR by returning a completed opt-out form to

Number (known as demographic information). It helps healthcare professionals to identify patients and match them to their health records. It also allows them to contact and communicate with patients.

Summary Care Record (SCR) – is an electronic record of important patient information, created from GP medical records. It can be seen and used by authorised staff in other areas of the health and care system involved in the patient's direct care.

When your personal health records on your GP Record is uploaded to the spine, NHS Digital becomes the data controller for the uploaded information.

The source of the information shared in this way is your electronic GP record.

At a minimum, the SCR holds important information about;

- current medication
- allergies and details of any previous bad reactions to medicines
- the name, address, date of birth and NHS number of the patient

The patient can also choose to include additional information in the SCR, such as details of long-term conditions, significant medical history, or specific communications needs.

<u>treatment or, the management of health or</u> social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

their GP practice. Although we will first need to explain how this may affect the care you receive.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the

way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Tel: 0303 123 1113 or 01625 545 745

Cheshire

Email: https://ico.org.uk/global/contact-us/

e-Referral Service - The NHS e-Referral Service (e-RS) combines electronic booking with a choice of place, date and time for first hospital or clinic appointments. Patients can choose their initial hospital or clinic appointment, book it in the GP surgery at the point of referral, or later at home on the phone or online.

<u>Electronic Prescription Service</u> - The Electronic Prescription Service (EPS) sends electronic prescriptions from GP surgeries to pharmacies. Eventually EPS will remove the need for most paper prescriptions.

GP2GP - GP2GP allows patients' electronic health records to be transferred directly, securely, and quickly between their old and new practices, when they change GPs. This improves patient care by making full and detailed medical records available to practices, for a new patient's first and later consultations.

The source of the information shared in all of the instances above in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

NHS Digital-Statutory Data Collection.

GP Data for Planning and Research Programme: GP data has a crucial role to play in research and planning which can improve public health, but it is important for patients and the public that this data is made available for appropriate purposes in a secure and trusted manner. This programme is a planned replacement for the GP Extraction Service (GPES) currently used to collect data for planning and research from general practices in England.

It is a legal obligation for the practice to comply with the Data Provision Notice 'DPN' for this programme as a result of a new direction from the secretary of state for health and social care as part of the Health and Care Act 2012. Once fully established, this new collection will replace multiple other data collections from general practices including the GPES in due course.

It is important to state that this new GPDPR programme is not a new processing of GP data in any way; what it does is to carry out an ongoing processing i.e. extraction of patients' data by NHS Digital for planning and research purposes via a more efficient means. NHS Digital has set out that, whilst general practice will still retain data controllership over patient records within their practice, once data has been extracted from patient records and

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Section 251 NHS Act 2006

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object or opt-out: You have the right to raise an objection or opt-out of having your data shared for the purposes of indirect care (research and planning). You can do so via the <u>national opt-out website</u>

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

shared with NHS Digital, NHS Digital will be the responsible and accountable data controller under the UK GDPR for data access and dissemination for planning and research. Full details on the processing of patients' data for this programme can be found in the NHS Digital' privacy notice here: https://digital.nhs.uk/data-and-information/data-collections-and-data-sets/data-collections/general-practice-data-for-planning-and-research/transparency-notice

The national data opt-out applies to the disclosure of confidential patient information for purposes beyond individual care (research and planning) across the health and adult social care system in England. In broad terms the national data opt-out applies unless there is a mandatory legal requirement or an overriding public interest for the data to be shared. The opt-out does not apply when the individual has consented to the sharing of their data or where the data is anonymised.

Any person registered on the Personal Demographic Services (PDS) and who consequently has an NHS number allocated to them is able to set a <u>national data opt-out</u>. The opt-out is stored in a central repository against their NHS number on the Spine.

The national opt-out applies to a number of datasets including:

National Clinical Audit of Rheumatoid and

Early Inflammatory - NHS Digital collects this data on behalf of the British Society for Rheumatology to improve the quality of care for patients with Rheumatoid and early. **National Adult Community Acquired** Pneumonia (CAP) Audit - NHS Digital collects this data on behalf of the British Thoracic Society to assess variation in the care of patients hospitalised with pneumonia in the UK. Trauma Audit & Research Network (TARN) -NHS Digital collects this Confidential Patient Information on behalf (CPI) on behalf TARN **Invoice Backing Data for Contracted Activity -**NHS Digital collects this data to enable Commissioners to determine if they are the responsible commissioner. It is important to point out that the national opt-out applies to contracted activity data that has not been rendered anonymous. **Risk Stratification data for Indirect Care - NHS** Digital collects this data for data processors working on behalf of GPs and CCGs. The GP data is linked to other records that they access, such as hospital attendance records in order to enable the CCGs (commissioners) understand the local population needs and plan for future requirement.

The source of the information shared in this

	way is your electronic GP record. The source of the information shared in all of the instances above in this way is your electronic GP record. Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care		
Open Exeter	Open Exeter is a web-enabled viewer which provides the facility for healthcare professionals to share/access patient data held on the National Health Application and Infrastructure Services (NHAIS) systems, including cervical screening, breast screening, organ donor, blood donor and home oxygen. Access to Open Exeter is only possible on the N3 network, and via authorised logons/passwords provided by NHS Digital. The source of the information shared in this	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:
		GDPR Article 9 (2) (h) - processing is	Right to object: You have a general right to raise

	way is your electronic GP record. Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care	necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) – processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;	an objection to your personal data being shared in Open Exeter. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
		f. Data Processors	
System/database Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10Part 1 of Schedule 1 -	Your Rights

Vision INPS Clinical Record System

Vision INPS are responsible for the provision of a clinical system, software and IT services used by the Practice to securely store and process your medical record.

All information about your personal health records are stored in your GP electronic record. This information is then available to practice staff & external bodies as outlined in this document.

Data Retention Periods:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

Electronic patient records must not be destroyed or deleted for the foreseeable future."

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:
Information Commissioner's Office

Information Commissioner's Office Wycliffe House Water Lane

Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ CPMS is responsible for the provision of IT The processing of personal data is permitted Care Plan You have the right to: under the following GDPR and DPA **Management System** clinical systems that enables safe, digitised • To access, view or request copies of your **CPMS** patient care across the healthcare facilities. conditions: personal information; • request rectification of any inaccuracy in your GDPR Article 6(1) (e) - public interest or in The supplier of CPMS - an Electronic Health personal information; the exercise of official authority: Record (EHR) that links system and brings • restrict the processing of your personal DPA Section 8 (d) - processing is necessary together patient data across the health and information where: for the exercise of statutory functions: care system irrespective of traditional ✓ accuracy of the data is contested, organisational or technological boundaries. The processing of special categories of √ the processing is unlawful or, This means health and care professionals in personal data concerning health is ✓ where we no longer need the data for Kent and Medway can access subsets of their permitted under the following GDPR and the purposes of the processing. patients/service users' medical or social DPA conditions: records from a single system in order to **Right to object:** You have a general right to raise GDPR Article 9 (2) (h) - processing is provide the best possible care. an objection to your personal data being in CPMS. necessary for medical or social care treatment or, the management of health or The source of the information shared in this If you wish to exercise any of your rights please social care systems and services; way is your electronic GP record for the contact the Practice (data controller) or the DPO purposes of direct patient care and population DPA Section 10 (1) (c) – processing is and your request will be carefully considered. health management. necessary for health and social care purposes: **Data Retention Periods: Right to complain:** If you are dissatisfied with the way Brewer Street Surgery process your data, you All records held in the Practice EMIS system In accordance with DPA Schedule 1, Part 1. have the right to appeal/complain to the are kept for the duration specified in the (1a) - the the processing for employment, Information Commissioner (IC). The IC can be Records Management Codes of Practice for social security and social protection is met contacted at: Health and Social Care where it is for the purposes of performing or Information Commissioner's Office exercising obligations or rights which are "GP records should be retained until 10 years Wycliffe House imposed or conferred by law on the after the patient's death or after the patient Water Lane controller or the data subject in connection has permanently left the country, unless they Wilmslow with employment, social security or social remain in the European Union. Cheshire

	Electronic patient records must not be destroyed or deleted for the foreseeable future."	protection;	Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Docman and Docmail	Docman Limited act as a data processor and provides cloud-based storage software for electronic patient document. This includes letters that we receive, scan and upload to the patient record, as well as letters that we receive in an electronic format. Generally, Docman enables primary health care organisations capture, file, workflow, view and manage primary care documents efficiently. Docmail enables primary health care organisations send letters, invoices and documents directly from computers and other portable devices.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:
The source of the information shared in this way is your electronic GP record for the purposes of direct administrative patient care. Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.	treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) – processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1,	the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.	
	Health and Social Care "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they	(1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection:	If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the

protection;

	Electronic patient records must not be destroyed or deleted for the foreseeable future."		Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
iPlato	iPlato is cloud-based text messaging service used by GPs to communicate with their patients. The source of the information shared in this way is your electronic GP record for the purposes of direct administrative patient care. Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care "GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union. Electronic patient records must not be destroyed or deleted for the foreseeable future."	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment,	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

social security and social protection is met contact the Practice (data controller) or the DPO where it is for the purposes of performing or and your request will be carefully considered. exercising obligations or rights which are imposed or conferred by law on the **Right to complain:** If you are dissatisfied with the controller or the data subject in connection way Brewer Street Surgery process your data, you with employment, social security or social have the right to appeal/complain to the protection; Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ **Quality Medical** QMS-UK are commissioned by NHS England to The processing of personal data is permitted You have the right to: **Solutions UK (QMS**provide secure data processing solutions for under the following GDPR and DPA UK): two services: conditions: personal information; **Child Health Information Service** – information GDPR Article 6(1) (e) - public interest or in the exercise of official authority; personal information; relating to children's vaccinations is shared • restrict the processing of your personal with KCH NHS Foundation Trust, Kent & DPA Section 8 (d) - processing is necessary Medway School & Community Immunisation information where: for the exercise of statutory functions; Team who run one of 4 Child Health The processing of special categories of Information Services across Kent and Medway personal data concerning health is National Diabetic Retinal Screening Service permitted under the following GDPR and Diabetic eye screening is carried out in Kent DPA conditions: and Medway by Health Intelligence

Data Retention Period:

All records held in the Practice EMIS system

GDPR Article 9 (2) (h) - processing is

necessary for medical or social care

social care systems and services;

treatment or, the management of health or

- To access, view or request copies of your
- request rectification of any inaccuracy in your
- - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared in QMS.

If you wish to exercise any of your rights please

are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

Optum Health Care Consultants Eclipse Health Diagnostics Ltd Apollo Medical Systems

Brewer Street Surgery performs computerised searches of some or all of our records to identify individuals who may be at increased risk of certain conditions or diagnoses i.e. Diabetes, heart disease, risk of falling). Your records may be amongst those searched. This is often called "risk stratification" or "case finding". These searches are sometimes carried out by Data Processors who link our records to other records that they access, such as hospital attendance records. The results of these searches and assessment may then be shared with other healthcare workers, such as specialist, therapists, technicians etc. The information that is shared is to enable the other healthcare workers to provide the most appropriate advice, investigations, treatments,

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification.

If you wish to exercise any of your rights please

therapies and or care.

Risk stratification can be grouped into two purposes namely:

Direct Care – 'Case Finding' where carried out by a health professional (e.g. GPs and Provider) involved in an individual's care or by a data processor acting under contract with such a provider, it is treated as direct care.

Indirect Care - understand the local population needs and plan for future requirement.

The source of the information shared in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

Related Legislation:

Section 251 NHS Act 2006

contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

GPRD General Practice Research Data Base THIN The Health Improvement Network NIHR National Institute for Health Research

To enable healthcare professionals working for the Brewer Street Surgery to provide information, derived from GP records, about individuals to accredited research organisations.

This covers research situations where the data controller (Brewer Street Surgery) is approached by research organisations, directly, to recruit patients for studies.

Any research proposal will only be agreed with a clearly defined protocol, consent

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

mechanisms, and relevant research ethics committee approval, and in line with the principles of Article 89(1) of the EU GDPR.

Research organisations do not approach patients directly, rather Brewer Street Surgery will invite appropriate patients directly seeking their wish to take part.

This Privacy Notice does not cover situations where Brewer Street Surgery has been approached by an organisation seeking personal data concerning health to be disclosed in the absence of consent, i.e. via Related Legislation: Section 251 NHS Act 2006 / Health Research Authority (HRA) approval.

The source of the information shared in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

> Article 9 (2) (i) - for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member State law

In accordance with DPA Schedule 1, Part 1, (4) - The condition for the processing is met where it is necessary for archiving purposes, scientific or historical research purposes or statistical purposes; carried out in accordance with Article 89(1) of the GDPR and DPA Section 19, and the processing is in the public interest.

Related Legislation:

Section 251 NHS Act 2006

Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

Shred It co. uk

To provides solutions for records management, data backup and recovery, document management, secure storage, and accredited data destruction.

The source of the information shared in this way is your electronic GP record.

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

DPA Section 8 (d) - processing is necessary for the exercise of statutory functions:

The processing of special categories of

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,

	Data Retention Period: All records held in the Practice Vision system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care	personal data concerning health is permitted under the following GDPR and DPA conditions: Article 9 (2) (i) - for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member State law In accordance with DPA Schedule 1, Part 1, (4) - The condition for the processing is met where it is necessary for archiving purposes, scientific or historical research purposes or statistical purposes; carried out in accordance with Article 89(1) of the GDPR and DPA Section 19, and the processing is in the public interest.	where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Percy Gore co.uk	The Percy Gore offer a wide range of business assurance services, from internal audit, counter fraud and forensic investigations, risk management and governance. Data Retention Period: All records held in the Practice Vision system are kept for the duration specified in the Records Management Codes of Practice for	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

	Health and Social Care		the purposes of the processing.
			Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Brewer Street Surgery process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow
IDIC Danwell Comicae	IDIC according to the continuous state of the continuo		Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
IRIS Payroll Services	IRIS payroll provides practices with a software solution to enable the recording of Human Resources related information of its employees' personal data, in particular for the purposes of the recruitment, obligations performance contract of employment, rights and benefits management planning, health and safety, equality and diversity in the workplace, health and safety at work. The Practice ensures that personal data it	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of	 Employees have the right to: To access, view or request copies of their personal information held by the Practice; request rectification of any inaccuracy to their personal information; restrict the processing of their personal information where:

collects from employees are used only for employment related purposes or where there is a statutory obligation to share the personal information with to regulatory bodies (e.g. courts, police or NHS England).

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

personal data concerning health is permitted under the following GDPR and DPA conditions:

Article 9(2) (b) – processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law;

In accordance with DPA Schedule 1, Part 1, (1a) - the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

Right to object: Employees have a general right to raise an objection to the sharing personal data.

If an employee wishes to exercise his/her rights they can contact the Practice (data controller) or the DPO and their request will be carefully considered.

Right to complain: If an employee is dissatisfied with the way Brewer Street Surgery process his/her personal data, they have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

9. What is EMIS Systems or Vision System Local Record Sharing?

Your GP medical record is held on our secure clinical system called Vision 360. This clinical system allows for local record sharing with other healthcare providers who are commissioned in your area to provide care (e.g. acute hospitals, mental and community health). Through this record sharing, clinicians are able to see clinical information entered by other organisations who are party to the Vision 360 local record sharing agreement.

This local sharing is used to provide direct patient care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across West Kent in line the local Care delivery strategy and the NHS STP.

It also enables specific GPs identify their patients with highly complex, multiple morbidity and/or frailty, who might benefit from targeted multi-disciplinary team support as part of case management and care planning (the "Case Finding Purpose").

How will my information be made available?

The information is accessed in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere. The data remains within your GP EMIS database and users are allowed read-view access only. If you have any concerns regarding EMIS local record sharing you can opt out by speaking to your GP Surgery.

10. What do we use anonymised data for?

We use anonymised data to plan health care services. Specifically we use it to:

- check the quality and efficiency of the health services we provide;
- prepare performance reports on the services we provide and,
- review the healthcare we provide in order they are of the highest standard.

11. Details of data linkage with other datasets

Data may be de-identified and linked so that it can be used to improve health care and development and monitor NHS performance. Where data is used for these statistical purposes, stringent measures are taken to ensure individual patients cannot be identified.

When analysing current health services and proposals for developing future services it is sometimes necessary to link separate individual datasets to be able to produce a comprehensive evaluation. This may involve linking primary care GP data with other data such as secondary uses service (SUS) data (inpatient, outpatient and A&E). In some cases there may also be a need to link local datasets which could include a range of acute-based services such as radiology, physiotherapy, audiology etc, as well as mental health and community-based services such as Improving Access to Psychological Therapies (IAPT), community nursing, podiatry etc. When carrying out this analysis, the linkage of these datasets is always done using a unique identifier that does not reveal a person's identity.

The organisation responsible for processing de-identified and linked data under this category, on behalf of the Practice is NHS West Kent CCG. We ensure that the data processor is legally and contractually bound to operate and prove security arrangements are in place where data that could or does identify a person are processed.

12. What safeguards are in place to ensure data that identifies me is secure?

We only use information that may identify you in accordance with the GDPR 2016 and DPA 2018. These legislations require us to process your data only if there is a lawful basis for doing so and that any processing must be fair, lawful and transparent.

We also ensure the information we hold is kept in secure locations, restrict access to information to authorised personnel only, protect personal and confidential information held on equipment such as laptops with encryption (which masks data so that unauthorised users cannot see or make sense of it).

Our appropriate technical and security measures include:

- The ability to ensure ongoing confidentiality, integrity, availability and resilience of our systems;
- the ability to quickly restore availability and access to personal information in the event of a physical or technical incident; and
- a process regularly testing, assessing and evaluating the effectiveness of security measures, and ensure they comply with the concept of privacy by design and default.

The NHS Digital Code of Practice on Confidential Information applies to all of our staff, and they are required to protect your information, inform you of how your information will be used, and allow you to decide if and how your information can be shared. Brewer Street Surgery staff are trained to ensure information is kept confidential.

We are registered with the Information Commissioner's Office (ICO) as a data controller and collects data for a variety of purposes. A copy of the registration is available through the ICO website. You can search by Brewer Street Surgery name or ICO Data Protection Register number Z4857842.

13. What are your rights?

Where information from which you can be identified is held, you have the:

- Right of access to view or request copies of the records
- · Right to rectification of inaccurate personal data or special categories of personal data
- Right to restriction of the processing of your data where accuracy of the data is contested, processing is unlawful or where we no longer need the data for the purposes of the processing
- Right to object to any automated individual decision-making
- Right to data portability by requesting the data which you provided to us (not data generated by us) in a structured, commonly used machine readable format. Your right to portability applies only where:
 - o data is processed by automated means, and
 - o you provided consent to the processing or,
 - o the processing is necessary for the fulfilment of a contract

These rights will only apply where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

Your right to erasure (right to be forgotten) will only apply where you had given 'consent' to process your personal health data and later withdrew the consent, and does not apply to the extent where the processing of your personal health data is necessary for:

- Compliance with a legal obligation which we are subject to, under the UK law or, for the
 performance of a task carried out in the public interest or, in the exercise of official
 authority vested on us;
- medical purposes and/or for reasons of public interest in the area of public health;
 archiving purposes in the public interest, scientific or historical research purposes or statistical purposes;

the establishment, exercise or defence of legal claims

You can exercise your rights at any time by contacting the Practice (data controller) or the Data Protection Officer (DPO) at the address below, although we will first need to explain how this may affect the care you receive and any overriding legitimate grounds for the processing that may apply.

14. Gaining access to the data we hold about you

You have the right to see or have a copy of personal data we hold that can identify you. You do not need to give a reason to see your data. However, some information may be withheld under some exceptional circumstances.

If you want to access your personal information you must do so in writing by completing our Subject



SARs Subject Access rm Request Patient requested it to:

Access Request (SAR) form The Practice Manager Brewer Street Surgery 4 Brewer Street Maidstone ME14 1RU

15. What is the right to know?

The Freedom of Information Act 2000 (FOIA) gives people a general right of access to information held by or on behalf of public authorities, promoting a culture of openness and accountability across the public sector.

g. What sort of information can I request?

In theory, you can request any information that the Practice holds that does not fall under an exemption under the FOI Act. You may not ask for information that is covered by the Data Protection Act or EU General Data Protection Regulation (GDPR) under FOIA. However, you can request this under a Subject Access Request – see section above 'Gaining access to the data we hold about you'.

h. How do I make a request for information?

Your request must be in writing and can be either posted or emailed to:

Email: brewer.street@nhs.net

Post: Brewer Street Surgery 4 Brewer Street Maidstone ME14 1RU

16. Glossary of Terms

<u>Common Law of Duty of Confidentiality</u> is not written out in one document like the GDPR or an Act of Parliament. Common Law is also referred to as 'judge-made' or case law. In practice, this means that all patient/client information, whether held on paper, computer, visually or audio recorded, or held in the memory of the professional, must not normally be disclosed without the consent of the patient/client. However, where the disclosure/sharing of the patient/client information is for the purpose of Direct Care consent to such disclosure/sharing may be implied where it is informed, given there is a legitimate relationship between the patient/client and the health professional.

Personal Data - means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Special Categories of Personal Data – data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation shall be prohibited.