



# MINUTES

## Brewer Street Patient Participation Group Meeting Wednesday 24 April 2019 @ 02.15

Introduction - Please introduce yourself to the group

**Attendees from practice** - Mrs Jane Glancey Practice Manager, Mrs E Coombes Contract Manager, PPG Members - names in signing book at reception. Welcome to our new members ☺

**Apologies received** -, Members from PPG, Minutes - Meeting 16 January 2019 - approved.

### Matters Arising

- **STPs - Sustainability & Transformation Plans** - Nothing to new to report at present.
- **Mid Kent GP Alliance Update - Now West Kent Health Ltd - Federation Update.** Nothing to report at present.
- **Extended Hours/Improved Access Prototype** - We are offering 8 am - 8 pm on a rota basis with other central Maidstone practices.  
**UPDATE** - We will not be stopping the early 7 am appointments in April 2019, as this will continue to be funded. The new GP contract requires further extended hours & the CCG have to give notice re not funding the early morning service & they have not done so. **PPG members were pleased to hear that we are not intending to stop the early morning appointments in the near future.**  
**UPDATE** - Appointments for Improved Access can only be booked **5 days** in advance.
- **Local Care Hubs** - Nothing new to report at present. **We discussed that although no further updates are available, that it is hoped the hub will be in Maidstone but the form of that hub ie what services it may offer are not known.**
- **Practice Boundary Reduction** - we have had our application approved to reduce our practice boundary. The reduction includes Bearsted, & Detling & Thurnham. A further reduction towards the south of Maidstone, to run along Park Avenue & South Park Road & School Lane. Many thanks for the PPG support with our application. **Discussion on our**

boundary - we showed the map of our area to PPG members, & that of other practices - discussed how random these are as they are historical & do not fit with how the town is expanding with so many new housing developments all over the town. We discussed the issues around the shortage of GP practices for patients & the impact the housing has on infrastructure of the town.

## A G E N D A

- **Primary Care Networks** - part of the new contract requires all practices to become part of a PCN - size expecting to be 30 to 50K. We are already part of a cluster of practices but the size of the group is over 50K (population of patients) - it has been decided that we would stay as a Cluster but split into two PCNs, but working together. At the moment the PCN is dealing with extended hours only. Our PCN is to be agreed formally but a working group of local GPs has put forward a plan. **We discussed the new PCNs & that Brewer Street will be forming a PCN with practices in the Cluster that we already meet with - the cluster will divide into two PCNs but remain as one cluster & continue working together.**
- **Workforce** - the new GP contract will also be introducing a varied primary care workforce to include clinical pharmacists, paramedics, social care advisors to enhance patient care. **We discussed the introduction of clinical pharmacists etc to general practice & how this is hoped to enhance patient care & to relieve pressure on GP appointments. How the GPs new contract will diversify the workforce.**

### Any Other Business

- ❖ Discussion on Multi-Disciplinary Team meetings MDTs - virtual meetings that the GPs have with members of the community team, including nurses, health & social care co-ordinators.
- ❖ Practice Nurse - one of the Practice Nurses is retiring & we are looking to replace her.
- ❖ Discussion of the practice team & appointments & how we factor in the type of appointments so that all GPs see both urgent on the day appointments alongside their routine booked surgeries.

Documents received from PPG chair - see attachments for further details.

The Kent & Medway Care Record is coming <https://kentandmedway.nhs.uk/latest-news/a-new-shared-care-record-for-kent-and-medway-is-on-the-way/>



PPG Chairs JAN  
2019 update OOH.pp

PPG Chairs Update



WKCCG GB summary  
for Feb 19\_AM.docx

West Kent CCG summary Feb.19

**Meeting finished 3.20 pm**

NEXT

MEETING

Wednesday 18

September

2019 at 1415