



MINUTES

Brewer Street Patient Participation Group Meeting Wednesday 29 January 2020 @ 02.15

Introduction - Please introduce yourself to the group

Attendees from practice - Mrs Jane Glancey Practice Manager, PPG Members - names in signing book at reception. Welcome to our new members 😊

Apologies received -, Members from PPG, Minutes - Meeting Minutes approved 18 September 2019.

Matters Arising

Now West Kent Health Ltd - Federation Update. Their role is growing & they are continuing to build relationships with practices. Jane has attended Practice Manager Forums at Weald of Kent Hospice. WK Federation employing Clinical Pharmacists as part of the Multi-Disciplinary Meetings - where health professions hold virtual meetings to discuss care of frail patients or those that need input from the extended team.

Extended Hours/Improved Access Prototype - We are offering 8 am - 8 pm on a rota basis with other central Maidstone practices. Continue to do this - from April 2020 we may be doing more Saturdays ie one in four & less evening surgeries, weekly Wednesday, Friday on a rota basis - to be confirmed in due course.

Extended early morning - we will still be offering extended hours - with our HCA, doing a 7.30 am start clinic, some early starts with the GP & our new social prescribing link worker. Still able to offer early morning clinics but possibly less hours than previously as we will have access to other team members eg Social Prescribing Link Work & a Clinical Pharmacist to see our patients.

PPG members advise they find the early 7 am appointments very convenient.

Primary Care Networks - Maidstone Central PCN - Brewer Street Surgery, Bower Mount Practice, The Vines Medical Centre & Northumberland Court practice. We still still work closely with the practices in our cluster ie Aylesford, College Practice & Blackthorn.

Clinical Pharmacist will be provided by the Maidstone Central PCN - attached to member practices for 1 day a week. Can prescribe/see patients for Medication Reviews/polypharmacy etc. Further update to follow.

Discussion around the use of other health professionals as outlined above in practices, utilising the skills of the wider team for patient care. Lots of development in Maidstone town centre & surrounding area & GP practices will continue to have high list sizes so the allied health professionals are to support practices.

Future plans - undecided as a PCN Direct Enhanced Service from 1 April 2020 that NHS England have put forward has not been agreed by the GMC and the Local Medical Committee (Kent LMC acts as the official democratic representative voice of Kent General Practitioners, the LMC is a Committee of general practitioners elected on a constituency basis by local GPs) are not in agreement with terms - and advise this is not properly funded for the extra work that practices will be expected to fulfil & not all the aspects are core General Medical Services (agreed nationally) but above & beyond these core services.

A G E N D A

- Clinical Pharmacist - as outlined above - will be attached to the practice to review patients & their medications. Further information for how we will utilise this service to be confirmed.
- Workforce - New Receptionist - Talie - reduction in hours from some key members of staff, Elaine, Lyn & Kim. With the employment of the new staff member we will have more staff hours in total.
- New Chairs - donated from a patient that moved away & was grateful for the care & treatment she had had here. The GPs have decided that we will purchase more of the chairs for the waiting room.

Any Other Business

One PPG member showed a cutting from the local paper re development of housing & local surgeries named for expansion & the MBC Local Plan. Brewer Street has no plans to increase our capacity.

Discussion on Involve & carers - Two PPG members volunteer for Involve & attended a course to facilitate this. Another PPG member has attended meetings with Involve. We discussed how important Involve & organisations like this are & the support they offer to carers & those people that need care.

Discussion on Dementia support & how some organisations do this. A PPG member discussed his involvement in Dementia Cafes, how this supports people & their families. We all agreed that music has a special role & cheered dementia patients up & that music was evocative of the past.

Next Meeting
Wednesday 22 April
2020 @ 1415