

Friends & Family Test

February 2020

FEEDBACK COMMENTS

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- Good treatment, only complaint - can be long delays with getting appointments.
- Brewer Street is the best surgery in Maidstone. I would love to be a patient at this practice if there were openings - you take good care of my mother.
- The Dr's, Nurses and Reception staff are always very kind and helpful.
- Always receive good and friendly help from the Doctors, Nurses and receptionists.
- Always able to get advice over the phone or face to face when you need it.
- Very friendly surgery.
- You are able to get appointments in a reasonable time. The nurses and doctors are very helpful.
- Always available for appointments.
- Cannot fault the professionalism attitude towards patients is outstanding. I feel a valued patient.
- Can always get through and get an appointment. All staff are friendly and helpful, when I hear how bad friends and family struggle. I feel blessed to have such great doctors.
- Why isn't there any space for new patients.